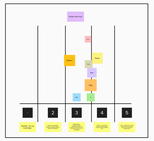
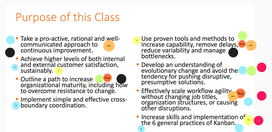
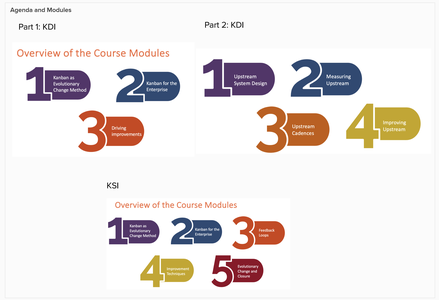
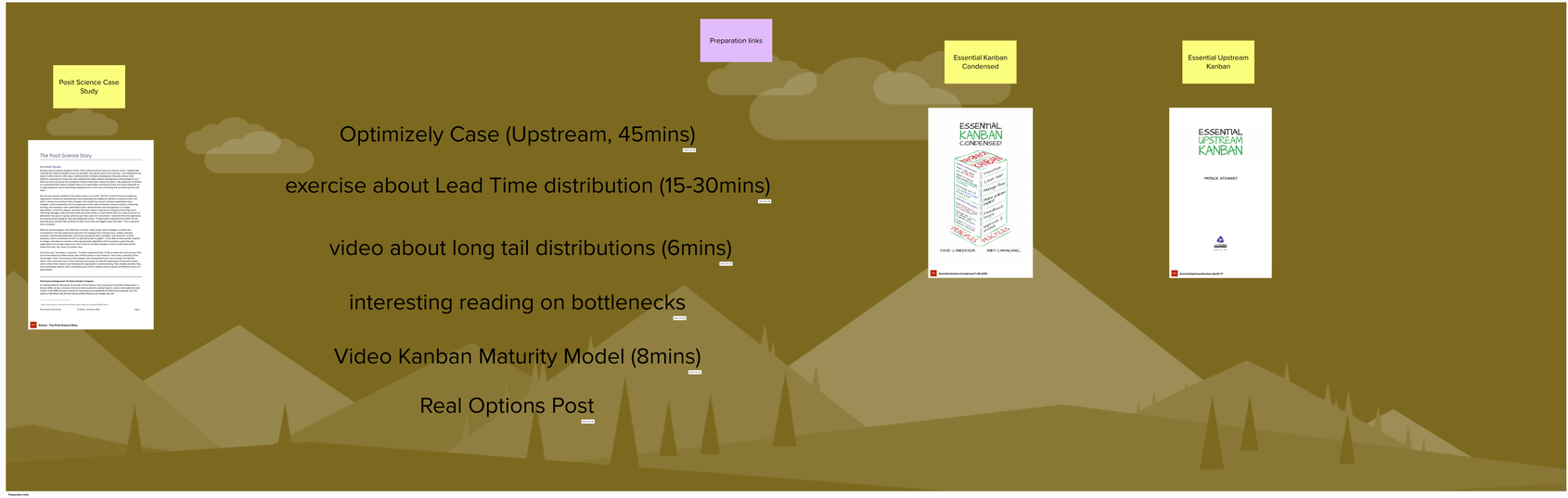
Introduce yourselves
- What's your name, what do you do for work?
- How do you feel about today's event?
- What did you have for lunch
- What topic could you give a 20 minute presentation on without any preparation?



What is your purpose for being here in this class? What are your objectives?


Purpose of this Class
Take a pro-active, rational and well-communicated approach to continuous improvement.
Achieve higher levels of both internal and external customer satisfaction, sustainably.
Outline a path to increase organizational maturity, including how to overcome resistance to change.
Implement simple and effective cross-boundary coordination.
Use proven tools and methods to increase capability, remove delays, reduce variability and manage bottlenecks.
Develop an understanding of evolutionary change and avoid the tendency for pushing disruptive, presumptive solutions.
Effectively scale workflow agility, without changing job titles, organization structures, or causing outer disruptions.
Increase skills and implementation of the 6 general practices of Kanban.
Kanban
Learning Outcomes


Agenda and Modules
Part 1: KDI
Part 2: KDI
Overview of the Course Modules
1 Kanban as Evolutionary Change Method
2 Kanban for the Enterprise
3 Driving Improvement
1 Upstream System Design
2 Measuring Upstream
3 Upstream Cadences
4 Improving Upstream
KSI
Overview of the Course Modules
1 Kanban as Evolutionary Change Method
2 Kanban for the Enterprise
3 Feedback Loops
4 Improvement Techniques
5 Sustaining Change and Closure


Posit Science Case Study
The Posit Science Story
Preparation links
Optimizely Case (Upstream, 45mins)
exercise about Lead Time distribution (15-30mins)
video about long tail distributions (6mins)
interesting reading on bottlenecks
Video Kanban Maturity Model (8mins)
Real Options Post
Essential Kanban Condensed
ESSENTIAL KANBAN CONDENSED
DAVID J. ANDERSON ANDY CARMICHAEL
Essential Upstream Kanban
ESSENTIAL UPSTREAM KANBAN
PATRICK STEINERT
Preparation links